

Q. Will the Lamingtons arrive fresh or frozen?

A. All the Lamingtons will be fresh (chilled) not frozen. The Lamingtons shouldn't be left at room temperature for more than 3 hours.

Q. How will the Lamingtons be packaged?

A. All Lamingtons will be packed onto trays (1 tray (pack) contains 2x chocolate/2x raspberry), then these will be placed into a carton for bulk transportation.

Q. Where do you source your ingredients?

A. Our eggs, dairy, milk and flour are from local suppliers.

Q. Do the Lamingtons contain egg, dairy, wheat, gluten, nuts?

A. All Lamingtons contain gluten, wheat and dairy and are produced in premises where dairy, nuts and eggs are present.

Q. What if we are short or have too many Lamington packs delivered?

A. You need to ring on the day you received the packs, so it can be resolved straight away.

Q. How do I maximise sales for all of our members?

A. On the order forms that all your members have going out, make a minimum of 20-30 packs per order form to be sold, or offer a small prize for the member that sells the most.

Q. Is there a minimum order required?

A. Yes, minimum is 70 packs. This could be incorporated into a target for sales. I.e. split that 70 between all member ensuring you reach a target.

Q. How does payment work?

A. Once we receive your order, we will process, raise an invoice and email through to yourselves, upon which you pay prior to your delivery/collection date.

Q. Can our order be delivered?

A. For orders over \$500 we can deliver the goods to your organisation for free within inner Christchurch - and a small fee for delivery to rural areas. Or you may collect from our café @ 142 Beach Road, Christchurch.

